

Nestlé Conversations 換領獎賞計劃- 條款及細則

1. Nestlé Conversations 會透過電郵向已登記的會員發送邀請函，邀請會員參加指定網上問卷調查或其他市場討論或研究活動。Nestlé Conversations 的會員可以透過完成各種網上活動以參與換領獎賞計劃會員亦可登入 <https://www.nestleconversations.com.hk> 瀏覽並參加<問卷和討論>部份內公佈的網上活動。
2. 會員在每次有效完成一份特定網上問卷或一個市場研究活動後，將會被記錄以作換領獎品之用。
3. 會員每完成 10 次特定網上問卷或市場研究活動後，便可兌換相等於\$50 的現金券一張。Nestlé Conversations 將會在每年的 3/6/9/12 月的最後一天作結算並會以電郵方式向會員滙報已累積的活動完成次數並向每位完成 10 次活動的合資格會員於五個工作天內(即確認地扯時段)提供或確認郵寄地址; 而現金券亦將會在確認地扯時段過後的十五個工作天內以郵寄方式寄出。符合換領資格的會員必需在確認地扯時段內提供或確認地址, 否則, 現金券獎勵將會在下一個結算日後再以同樣方式處理, 直至會員成功兌換現金券。
4. 會員參予 Nestlé Conversation 的活動獎勵 (如: 網上問卷或市場研究活動後) 只可兌換成現金券，有關現金券的使用細則及有效日期請參照列印於現金券上的使用條款。
5. 當 Nestlé Conversation 換領獎賞計劃結束運作時，所有未兌換的積分, 活動完成次數或任何同類的獎賞結算記錄方式將會無效。
6. 雀巢香港有限公司，其附屬公司及其指定供應商在不需事先通知會員的情況下，保留暫停、終止、重新評估 Nestlé Conversations 的換領獎賞計劃，以及更改獎賞方式的權利。我們同時保留唯一裁定 Nestlé Conversations 任何有關換領獎賞計劃爭議的權利，會員應遵從有關裁決。我們保留修改 Nestlé Conversations 獎賞方式的權利。如 Nestlé Conversations 的換領獎賞計劃終止，會員將在最少兩個月前收到通知。
7. Nestlé Conversations 積分或活動完成次數在任何情況下都不得出售、轉讓、分派或與他人共同使用；積分或活動完成次數只可根據此條款兌換，並不能當作現金使用。
8. 使用 THE NESTLÉ CONVERSATIONS 獎勵計劃前，你已清楚知道並同意雀巢香港有限公司及其合作伙伴 VISION CRITICAL COMMUNICATIONS INC. 及 ABN IMPACT HK LIMITED 並非銀行或屬於任何金融機構，會員賬戶不會用作本計劃以外的用途。你同意已存入賬戶內的積分不能當作現金使用，賬戶內的積分只可根據此條款兌換。你同意你必須遵守此條款所述的方法和程序去兌換現金券。你亦同意只有我們擁有修改此條款的權利，我們或會不時對條款作出修改而毋須另行通知。如有任何爭議，雀巢香港有限公司保留最終決定權。如中英文條款有所差異，一概以英文版本為準。
9. 如有任何爭議，雀巢香港有限公司保留最終決定及解釋權。
10. 如中英文條款及細則有爭議，以英文版本為主。

Nestlé Conversations Points Rewards Program – Terms & Conditions

1. Members of Nestlé Conversations can earn rewards by participating in specific survey or other discussion or activities, that Nestlé Conversations invites via email or through the “Activities” section in our member portal at <https://www.nestleconversations.com.hk>.
2. Every valid completion of the specific survey by the member will be recorded for Nestlé Conversations rewards.
3. Upon reaching 10 specific survey completions, members are entitled to rewards in the form of a cash coupon equivalent to \$50 (fifty Hong Kong dollars). The reward system will settle all outstanding rewards on a quarterly basis, hence the last calendar day of every March, June, September and December. All members will receive an email notifying them on the accumulated number of surveys completed since their last coupon redemption and for those who have completed 10 or more specific surveys since their previous redemption will have 5 business days (“Address Validation Period”) to either confirm or provide their updated address for coupon delivery. All coupons will be mailed out to those who confirmed or updated their address within 15 business days after the Address Validation Period. For those who are eligible of coupon redemption but fails to confirm or update their address within the Address Validation Period, their reward will be postponed to the next settlement date and will receive an email asking for confirmation or address update in the same manner until the eligible member successfully redeems their entitled coupon.
4. Nestlé Conversations survey or activities completion rewards may only be redeemed for cash coupon. For the usage of coupon and coupon expiry date, please refer to terms and condition and expiry date listed on the coupon.
5. All rewards in the form of points or survey completion credits (or in whatever form at the time) will expire on the same date when Nestlé Conversation no longer operates. Any rewards in the form of points or survey completion credits or in whatever form that are not redeemed beforehand will no longer be valid.
6. Nestle Hong Kong Limited, or its associate group of companies, or assigned vendor reserve the right to suspend, terminate, revalue or modify, without liability or the provision of advance notice to members, all or part of the Nestlé Conversations rewards program structure and offers. We further reserve the right to adjudicate all Nestlé Conversations rewards program discrepancies in our sole discretion, and member shall agree to abide with any such adjudication. We reserve the right to change the Nestlé Conversations rewards program value structure or other incentives within the recruitment for a study. In the event the Nestlé Conversations rewards program is terminated, members will be notified at least 2 months in advance.
7. The Nestlé Conversations points or credits are not considered to be property and, as such, may not be sold, transferred, pooled or assigned to or with any other person or account under any circumstances. Nestlé Conversations points or credits have no monetary value and cannot be used for any purpose other than redeeming and claiming them in accordance with these Terms.
8. BY UTILIZING THE NESTLÉ CONVERSATIONS REWARDS PROGRAM, YOU ACKNOWLEDGE AND AGREE THAT NESTLE HONG KONG LIMITED AND IT’S PARTNER VISION CRITICAL COMMUNICATIONS INC. AND ABN IMPACT HONG KONG LIMITED ARE NOT BANKS OR ANY OTHER KIND OR FORM OF FINANCIAL INSTITUTIONS AND THAT NESTLE HONG KONG LIMITED, VISION CRITICAL COMMUNICATIONS INC. AND ABN IMPACT HONG KONG LIMITED DOES NOT MAINTAIN MEMBER ACCOUNT FOR ANY PURPOSE OTHER THAN THOSE SPECIFIED HEREIN. YOU FURTHER AGREE THAT THE POINTS CREDITED TO YOUR ACCOUNT ARE NOT ACTUAL CASH DEPOSITS AND ARE ONLY ACCOUNT ENTRIES THAT ENTITLE YOU TO REDEEM THE AMOUNT OF THE CREDITED POINTS IF YOU CLAIM THEM IN ACCORDANCE WITH THESE TERMS. YOU FURTHER AGREE THAT YOU MAY ONLY REDEEM THE AMOUNTS IN YOUR ACCOUNT IN THE MANNER AND ACCORDING TO THE PROCEDURES DESCRIBED IN THESE TERMS AND CONDITIONS, WHICH WE MAY AMEND FROM TIME TO TIME IN OUR SOLE DISCRETION.

9. In case of any disputes, Nestlé Hong Kong Limited reserves the right of final decision and interpretation which shall be binding and conclusive.
10. If there is any discrepancy between the English and Chinese versions hereof, the English version shall prevail.